

## **North Carolina Ameritas Requirements**

Network providers are required to offer routine appointments within a reasonable time: For non-emergency appointments other than exam, cleaning, and/or x-ray(s), a reasonable amount of time shall not be more than thirty (30) days.

Network providers shall provide or arrange call coverage or other back-up twenty-four (24) hours per day, seven days per week during vacations and/or other periods his/her office might normally be closed, or make other arrangements for such coverages at the network provider's expense.