



MetLife Quality Assessment and Improvement Programs Policy

Quality Assessment and Improvement Programs:

MetLife's commitment to helping promote improved oral health is the cornerstone of our Quality Initiatives Program (QIP), an integral element of our Preferred Dentist Program. The mission of the QIP is to assist dentists in promoting the oral health of their patients through education and research.

MetLife is accomplishing this through dentist and patient education and communication, as well as industry feedback and oversight by our Dental Advisory Council.

- Continuing Education: ADA / CERP Recognized Continuing Education (CE)

Credits are available at NO CHARGE to dentists and office staff participating in the program as a benefit of participation. MetLife was the first commercial dental benefits administrator whose educational offerings were recognized by the American Dental Association (ADA) under its Continuing Education Recognition Program. In addition, MetLife is approved by the State Dental Boards of California, Florida and Iowa, and the Academy of General Dentistry to award CE credits.

MetLife Quality Resource Guides are self-study courses authored by full-time members of a dental school faculty or dentists who hold a prominent position with a national dental organization (e.g., NIDCR, ADA) or professionals who have published in the subject area. All MetLife guides undergo double blind content review prior to publication and are updated no less frequently than every three years.

Log on to www.MetDental.com to access the continuing education opportunities available. Review the guides in your free time and, once you are familiar with the topic, you can take the online post-test for immediate accessibility to your CE certificate. Upon completion of the post-test, you can print your CE certificate for your files. In addition, MetLife will keep your certificates on file electronically until it's time for your license renewal — then you can print them all at once.

Many participating dentists are achieving their required CE credits at no charge — in their spare time, without having to travel or close down the office.