



CarePlus Dental network transition



Frequently asked questions



Q: Will Humana in-network dental providers be considered in-network for CarePlus Health Plans members?

A: Yes, as of Sept. 1, 2023, all dental providers currently contracted for Humana's Medicare Advantage and Florida GoldPlus networks will now also be in the CarePlus Dental network.

Q: When is the CarePlus Dental network transition effective?

A: Sept. 1, 2023

Q: What will be the new network's name?

A: CarePlus Dental network

Q: Who owns the CarePlus Dental network?

A: Humana owns and operates CarePlus Health Plans and the CarePlus Dental network.

Q: How many members will the CarePlus Dental network serve?

A: We expect membership to be at least equal to Q1 2023 membership, which is 201,475.

Q: What type of healthcare coverage do CarePlus Health Plans members have?

A: All CarePlus Health Plans members have Medicare Advantage coverage.

Q: Where do CarePlus Health Plans members live?

A: Florida

Q: Will the CarePlus Dental network be white labeled for both providers and patients?

A: No, the experience will be white labeled for patients only. Providers will receive an Explanation of Remittance identifying Humana and the contract used to process the claim.