



Dental Benefit Providers

Alternatives to submit claims amid Change Healthcare issue

As you are likely aware, the claims clearinghouse Change Healthcare recently experienced a cyber security issue that may have affected your practice's ability to submit patient claims.

While Change Healthcare works to address this matter as quickly as possible, claims received through alternative methods will result in timely processing and payment. For care providers previously using this clearinghouse, please opt to use www.uhcdental.com for claim submissions, helping to support continued care for your patients and timely reimbursements. Alternatively, care providers can collaborate with their management system vendors to explore other clearinghouse solutions. For awareness, we work with Dental Exchange, Tesia/Vyne, and ANS.

For dental care providers using the GP133 Payer ID, please use the SKYGEN Dental Hub at www.uhcdentalproviders.com.

Thank you for your continued partnership.

UnitedHealthcare Dental, Solstice, and Healthplex

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