



**Dental Benefit
Providers**

November 27, 2023

«Provider Group Name»

Re: Patients with new Alterwood Advantage plans may be visiting your practice in 2024

Dear Provider:

Thank you for participating in the UnitedHealthcare National Medicare Dental network. We'd like to highlight Alterwood Advantage plans as you may start to see patients with these plans starting on Jan. 1, 2024.

The new Alterwood Advantage plans are offered by Alterwood Health Management Company, Inc., and are consistent with other UnitedHealthcare National Medicare plans.

What this means for you

Covered services are paid in accordance with your contracted fee agreement. Non-covered services are paid by the member at your usual and customary fees.

Sample member ID card

Here's an example of a member ID card to make it easier for you to identify these patients:

<p>ALTERWOODADVANTAGE Quality Care. Better Health.</p> <p>PLAN: CHOICE H9306-PEP 001</p> <p>ISSUER: 80840 MEMBER NAME: JANE DOE MEMBER ID: AA00001234 PCP: DR. JOHN SMITH PCP PHONE: 443-555-5555</p> <p>CO-PAYMENTS PCP: \$0.00 SPEC: \$35.00 ER: \$90.00 URGENT: \$35.00</p> <p>RXBIN: 012312 RXPCN: PARTD RXGROUP: H9306001</p> <p>MedicareRx Prescription Drug Coverage</p> <p>elixir Member ID CARD</p>	<p>www.AlterwoodAdvantage.com</p> <p>Member Services: 667-262-9412 or 866-675-3944 Pharmacy Services: 667-261-8050 or 866-267-3144 Provider Services: 667-262-9429 or 866-274-3265 TTY: 711</p> <p>Send medical claims to: PO Box 981832 El Paso, TX 79998-1832</p> <p>Please call Alterwood Advantage prior to all non-emergency inpatient admissions. Members may obtain emergency or urgent care services at out-of-network facilities.</p> <p><print date></p>
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Sample member ID card for illustration only; actual information varies depending on payer, plan and other requirements.

We're here to help.

If you have questions or need contact information, please contact Provider Services at **866-274-3265**.

Thank you.

Sincerely,

The UnitedHealthcare Team
on behalf of Dental Benefit Providers, Inc.