



Dear Provider,

Aflac Dental & Vision regrets to inform our providers that sections of our Provider Portal will be shut down for scheduled maintenance for the next 30 days, **effective Thursday, May 16, 2024**. As a result, you will notice only member eligibility is available.

To submit claims:

- Submit through the clearinghouse you would normally use to submit claims.

Payor ID: **ABS01**

- Send claims to the SDS address:

Aflac Dental and Vision
PO Box 211276
Eagan, MN 55121-2776

During this time, you can contact the Customer Service Team for provider or member information at **(877) 864-0625** Monday - Friday 8am – 8pm ET or email us at **customer.care@aflac.com**.

In-network offices with any office updates or changes that affect your information on our member directory or claims payment can be submitted to Provider Relations at **provider.relations@aflac.com**.

Sincerely,

Aflac Dental & Vision

