




Effective Jan. 1, 2025, your office may have access to to Prominence Health Plan through the DenteMax Medicare Plus Network, which uses both the DenteMax and GEHA Connection Dental to service these members. Claims will be processed according to your GEHA Connection Dental fee schedule, unless you are also contracted with DenteMax, as they serve as the primary network in this arrangement.

## Sample ID cards




Below is a sample of the Prominence Health Plan member ID card:

### HMO

<b>Prominence</b> Medicare Advantage		<b>Prominence Plus (HMO)</b>	
<b>GROUP/MEMBER</b> Group Number: <b>Member ID:</b> SMPL0001 <b>Member Name:</b> JOHN SAMPLE <b>PCP:</b>		<b>ADDITIONAL BENEFITS</b>   1-800-Teladoc 	
<b>PHARMACY</b> Rx Group: UPH201 PCN: ASPROD1 Issuer#: 80840   BIN: 015574 Pharmacy Technical Support: (833) 775-MEDS(6337)		<b>MEDICAL PLAN</b> <b>Copayments</b> <b>Office Visit:</b> E.R. : \$ <b>Specialist:</b> Urgent Care: H5945 002	
Rx ID: SMPL0001 <a href="http://www.priminencemedicare.com">www.priminencemedicare.com</a>			

<b>PROVIDERS</b> Provider Services: 800-969-1805 Submit electronic auth's, check eligibility and claims status online at: <a href="https://prominenceprovider.com/">https://prominenceprovider.com/</a>
Submit Medical Claims to: Prominence Health Plan P.O. Box 981748 El Paso, TX 79998-1748 EDI Payer ID: 93082
Submit Vision Claims to: National Vision Administrators P.O. Box 2187 Clifton, NJ 07015 EDI claims: <a href="http://www.e-nva.com">www.e-nva.com</a> 888-572-1842
<b>MEMBER</b> Website: <a href="http://www.priminencemember.com">www.priminencemember.com</a> Member Services- Medical: 855-969-5882 TTY/TDD: 711 Nurse Line: 877-736-7218 TTY/TDD: 711

### HMO (DSNP)

<b>Prominence</b> Medicare Advantage		<b>Dual (HMO DSNP)</b>	
<b>GROUP/MEMBER</b> Group Number: <b>Member ID:</b> SMPL0001 <b>Member Name:</b> JOHN SAMPLE <b>PCP:</b>		<b>ADDITIONAL BENEFITS</b>   1-800-Teladoc 	
<b>PHARMACY</b> Rx Group: UPH201 PCN: ASPROD1 Issuer#: 80840   BIN: 015574 Pharmacy Technical Support: (833) 775-MEDS(6337)		<b>MEDICAL PLAN</b> <b>Copayments</b> <b>Office Visit:</b> E.R. : \$ <b>Specialist:</b> Urgent Care: H7680 007	
Rx ID: SMPL0001 <a href="http://www.priminencemedicare.com">www.priminencemedicare.com</a>			

<b>PROVIDERS</b> Provider Services: 877-770-3088 Submit electronic auth's, check eligibility and claims status online at: <a href="https://prominenceprovider.com/">https://prominenceprovider.com/</a>
Submit Medical Claims to: Prominence Health Plan P.O. Box 981748 El Paso, TX 79998-1748 EDI Payer ID: 80095
Submit Vision Claims to: National Vision Administrators P.O. Box 2187 Clifton, NJ 07015 EDI claims: <a href="http://www.e-nva.com">www.e-nva.com</a> 888-572-1842
<b>MEMBER</b> Website: <a href="http://www.priminencemedicare.com">www.priminencemedicare.com</a> Member Portal: <a href="http://www.priminencemember.com">www.priminencemember.com</a> Member Services - Medical: 800-433-3077 TTY/TDD: 711 Member Services - Rx: (833) 775-MEDS(6337) TTY/TDD: 711

## **Plan details and claims processing**

This partnership spans the following counties:

- **Florida:** Palm Beach
- **Nevada:** Carson City, Churchill, Douglas, Lyon, Storey, Washoe
- **Texas:** Cooke, Deaf Smith, Fannin, Gray, Grayson, Moore, Potter, Randall, Brooks, Hidalgo, Starr, Webb, Cameron, Willacy, Jim Hogg, Zapata.

Claims can be submitted in the following ways:

### **Mail**

FCL Dental (Attention: Claims Department)

101 Parklane Boulevard, Suite 301

Sugar Land, Texas 77478

### **Fax:**

(281) 313-7155

### **Electronically:**

[www.fcl dental.com](http://www.fcl dental.com)

Third Party Clearinghouse: Emdeon (Payor ID # - CX090)

### **Questions?**

For questions regarding Prominence Health Plan, call FCL Dental at (877) 493-6282.

For questions about your participation with Connection Dental, contact (800) 505-8880 opt. 3 .