

Elevate your provider self-service experience with the Dental Hub



Beginning October 2024, providers can register for the Dental Hub, which will serve as the exclusive portal for all Aflac commercial dental programs. This transition marks a significant enhancement in how you manage your practice's administrative needs for all Aflac business.

Streamline your administrative tasks with ease

The Dental Hub integrates familiar features with powerful enhancements, providing an optimal experience for you and your practice. Among its many capabilities, the Dental Hub allows you to:

- Access and manage all your practices with a single login.
- Submit claims efficiently through a streamlined process, with real-time edits to minimize errors and prevent rejections.
- Easily convert predeterminations into claims.
- Receive real-time treatment plans that incorporate each payer's specific payment rules, ensuring clarity on reimbursement for services.
- Stay informed with automated notifications about critical processes and events.

Begin your journey with the Dental Hub today

To begin, create your account by following these steps:

1. Visit <https://app.dentalhub.com/app/login> and click "Log in."
2. Select "Sign up now."
3. Use your email address to create your account.

Set up your practice using the steps outlined below:

1. Indicate that you work for a dental office.
2. Select the option to set up your business.
3. Provide basic information about your practice.
4. Add Aflac as a payer partner using the registration code provided in your welcome letter or by calling Customer Service at (855) 819-1873. Your tax ID or location address is needed to obtain your registration code via phone.



Navigating the new portal

A brief video tutorial on the Dental Hub home page will guide you through the setup process. Visit the Dental Hub at www.dentalhub.com/webinars for information on upcoming webinars, a Quick Start Guide and additional support options. It also offers valuable tips on how to:

- Add additional administrators to help manage your account.
- Create and manage practice locations.
- Invite dental professionals to join your practice.

We're here to assist you

Our team is dedicated to assisting you and your practice throughout this transition to our new dental hub.



Aflac Benefit Solutions (ABS) maintains the Dental Provider Network and is licensed as a third-party administrator in all required jurisdictions. ABS is licensed in New York as a life broker (License No. 1630554) and conducts business as Argus Administrative Services. ABS provides access to the Aflac Dental Network to American Family Life Assurance Company of Columbus, American Family Life Assurance Company of New York and Tier One Insurance Company.