

When you go into member eligibility, it indicates the network used at the time of the search.

Link to training materials:

<https://www.sunlife.com/us/en/dentists-and-dental-offices/provider-portal-resources/>

Member eligibility search training reflecting network utilized:

Member eligibility search

Member eligibility search

Check eligibility & new search

Location: 20 W 24th St., New York, NY 10001

Provider: John Smith

Date of service: 06/01/2023

Date of birth: 01/01/1980

Member or subscriber information: Enter first and last name or ID

Name	Date of birth	Date of service	Search run	Member ID	Location	Provider	Network	Plan type	Coverage
Samantha Corbell	10/05/1990	09/07/2023	09/02/2023 10:48 AM Active	3567	20 W 34th St., Ne...	Queen Queens	Sun Life Dent	PPO	Family

where you'll have more info at your fingertips

Member eligibility search