

Effective Jan. 1, 2025, your office may have access to to Prominence Health Plan through the DenteMax Medicare Plus Network, which uses both the DenteMax and GEHA Connection Dental to service these members. Claims will be processed according to your GEHA Connection Dental fee schedule, unless you are also contracted with DenteMax, as they serve as the primary network in this arrangement.

Sample ID cards

Below is a sample of the Prominence Health Plan member ID card:

HMO

Prominence
Medicare Advantage

Prominence Plus (HMO)

GROUP/MEMBER
Group Number:
Member ID: SMPL0001
Member Name:
JOHN SAMPLE
PCP:

ADDITIONAL BENEFITS
TELADOC 1-800-Teladoc
NVA National Vision Administrators, L.L.C.
MedicareRx Prescription Drug Coverage

MEDICAL PLAN
Copayments
Office Visit: E.R. : \$
Specialist: Urgent Care:
H5945 002

PHARMACY
Rx Group: UPH201 | PCN: ASPROD1
Issuer#: 80840 | BIN: 015574
Pharmacy Technical Support:
(833) 775-MEDS(6337)

Rx ID: SMPL0001
www.prominencemedicare.com

PROVIDERS
Provider Services: 800-969-1805
Submit electronic auth's, check eligibility and claims status online at:
<https://prominenceprovider.com>

Submit Medical Claims to:
Prominence Health Plan
P.O. Box 981748
El Paso, TX 79998-1748
EDI Payer ID: 93082

Submit Vision Claims to:
National Vision Administrators
P.O. Box 2187
Clifton, NJ 07015
EDI claims: www.e-nva.com
888-572-1842

MEMBER
Website: www.prominencemember.com
Member Services- Medical: 855-969-5882 TTY/TDD: 711
Nurse Line: 877-736-7218 TTY/TDD: 711

HMO (DSNP)

Prominence
Medicare Advantage

Dual (HMO DSNP)

GROUP/MEMBER
Group Number:
Member ID: SMPL0001
Member Name:
JOHN SAMPLE
PCP:

ADDITIONAL BENEFITS
TELADOC 1-800-Teladoc
NVA National Vision Administrators, L.L.C.
MedicareRx Prescription Drug Coverage

MEDICAL PLAN
Copayments
Office Visit: E.R. : \$
Specialist: Urgent Care:
H7680 007

PHARMACY
Rx Group: UPH21 | PCN: ASPROD1
Issuer#: 80840 | BIN: 015574
Pharmacy Technical Support:
(833) 775-MEDS(6337)

Rx ID: SMPL0001
www.prominencemedicare.com

PROVIDERS
Provider Services: 877-770-3088
Submit electronic auth's, check eligibility and claims status online at:
<https://prominenceprovider.com/>

Submit Medical Claims to:
Prominence Health Plan
P.O. Box 981748
El Paso, TX 79998-1748
EDI Payer ID: 80095

Submit Vision Claims to:
National Vision Administrators
P.O. Box 2187
Clifton, NJ 07015
EDI claims: www.e-nva.com
888-572-1842

MEMBER
Website: www.prominencemedicare.com
Member Portal: www.prominencemember.com
Member Services - Medical: 800-433-3077 TTY/TDD: 711
Member Services - Rx: (833) 775-MEDS(6337) TTY/TDD: 711

Plan details and claims processing

This partnership spans the following counties:

- **Florida:** Palm Beach
- **Nevada:** Carson City, Churchill, Douglas, Lyon, Storey, Washoe
- **Texas:** Cooke, Deaf Smith, Fannin, Gray, Grayson, Moore, Potter, Randall, Brooks, Hidalgo, Starr, Webb, Cameron, Willacy, Jim Hogg, Zapata.

Claims can be submitted in the following ways:

Mail

FCL Dental (Attention: Claims Department)
101 Parklane Boulevard, Suite 301
Sugar Land, Texas 77478

Fax:

(281) 313-7155

Electronically:

www.fclidental.com
Third Party Clearinghouse: Emdeon (Payor ID # - CX090)

Questions?

For questions regarding Prominence Health Plan, call FCL Dental at (877) 493-6282.

For questions about your participation with Connection Dental, contact (800) 505-8880 opt. 3 .