



**Dental Benefit
Providers®**

<<Date>>

«Provider Group Name»

«ADDRESS_LINE1»

«CITY», «STATE» «Zip»

Re: Action required – Changes to eligibility and claim processes for Georgia D-SNP (UHC Dual Advantage) dental plans

Dear Provider:

On Jan. 1, 2027, UnitedHealthcare is changing how we administer dental benefits for **Georgia D-SNP (UHC Dual Advantage)** dental plans. There won't be any changes to your Dental Benefit Providers, Inc. Dental Provider Agreement, but we're changing the systems we use to process claims and administer eligibility. This means you'll need to update your systems and procedures for services provided on or after Jan. 1, 2027.

What's changing?

The following changes apply to **Georgia D-SNP (UHC Dual Advantage)** dental plan members on or after Jan. 1, 2027:

- **New address for paper claim submissions:**
Dental Claims, P.O. Box 30567, Salt Lake City, UT 84130-0567
- **New payer ID number for electronic claims:** 52133
- **New Provider Services phone number:** 877-816-3596
- **New Provider Portal:** Register or sign in to the UnitedHealthcare Dental Provider Portal at **UHCdental.com** to verify eligibility and plan coverage, submit claims and pretreatment estimates online, and access additional digital resources

Important note:

- Submit claims with dates of service **before Jan. 1, 2027**, using the **current Skygen payer ID and mailing address**
- Submit claims with dates of service **on or after Jan. 1, 2027**, using the **new payer ID and mailing address** listed above
- Claims submitted to the current Skygen payer ID or mailing address for dates of service on or after Jan. 1, 2027, may delay processing and payment
- The current Provider Services phone number and provider portal will no longer be available for services provided on or after Jan. 1, 2027

We're here to help

- Visit **UHCdental.com/resources** to review the UHCdental.com user guide and training course. These resources can help you navigate the provider portal and access available digital tools.
- If you have questions, call Provider Services at **877-816-3596**

Sincerely,

The UnitedHealthcare Team on behalf of Dental Benefit Providers, Inc.